

Flexi 2021.1

Release notes



August 2021

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Overview

This is the second release of Flexi during 2021 which is an accumulated release containing both release 2021.0 and release 2021.1. This release includes new features such as

- **Group call management**
- **Move active call between terminals**
- **Selectable call profile per diversion**

Prerequisites and Requirements

Flexi 2021.1 has the following requirements:

- **Windows Server version 2016 is required, Windows Server 2019 is preferred.**
- **SQL Server 2017 CU17 (Express, Standard or higher)**
- **.NET Framework 4.7.2, .NET 5**
- **Internet access**

The dimensioning of the system depends on the number of users and type of system, but as a minimum the following is recommended:

- **2 vCPU at 2.5 GHz**
- **4 GB Memory**
- **40 GB Disk**

Note that the above requirements are a bare minimum, a more recommended setup is

- **4 vCPU at 3 GHz**
- **8 GB Memory**
- **120 GB Disk**

Checklist

Please make sure that you complete the following checklist before upgrading to Flexi 2021.1:

- **Ensure OS is at least Windows Server 2016.**
- **Ensure your SQL Server is at least version 2017 with CU17 (Cumulative Update 17). Please note that updating this component can be very time-consuming so make sure you plan ahead.**
- **If it is a virtual instance, make a snapshot.**
- **Ensure system is up to date using the Windows Update to apply any patches.**
- **Update patching-script with instructions from <http://bit.ly/tidpatch>**

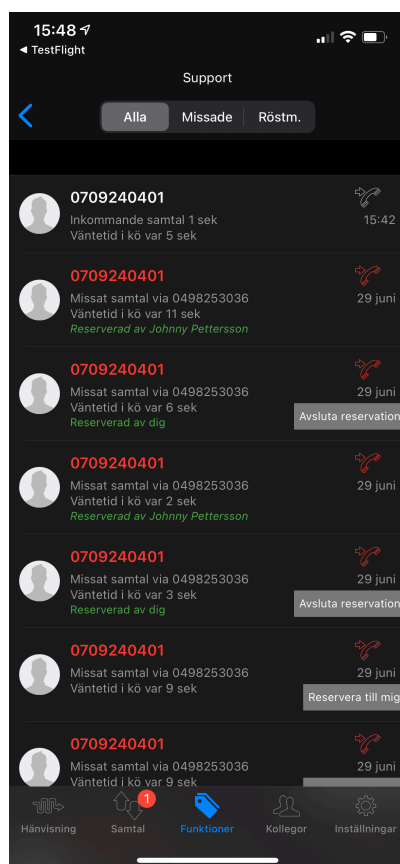
- Install .NET Framework 4.7.2 which can be downloaded from <https://support.microsoft.com/sv-se/help/4054530/microsoft-net-framework-4-7-2-offline-installer-for-windows>
- Install .NET Core Runtime 5.0.9 which can be downloaded from <https://dotnet.microsoft.com/download/dotnet/thank-you/runtime-aspnetcore-5.0.9-windows-hosting-bundle-installer>
- Make a backup of the system (should be a daily routine)

What's new in Flexi 2021.1

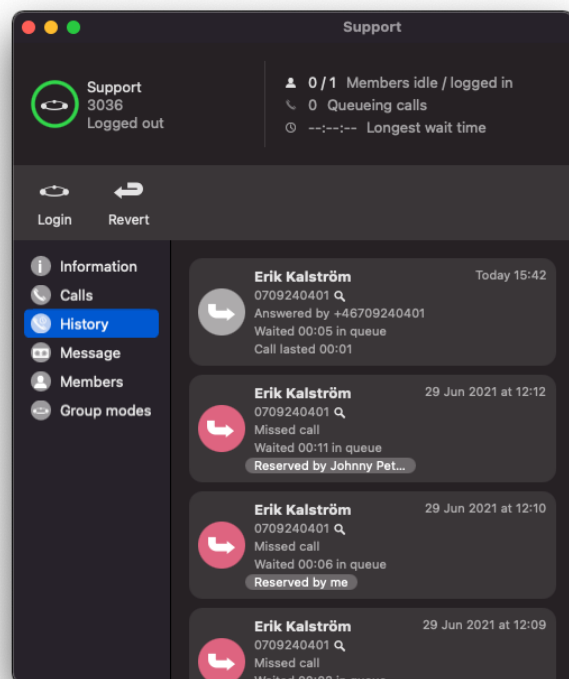
Each release of the communication platform Flexi contains both new features as well as improvements and fixes. This release contains the following changes:

Group call management

Calls and voicemails received through Groups are now managed separately for each group (as opposed to earlier versions that mixed these calls with your personal call history and voicemail). This makes it easier to see e.g., missed calls for a certain group that you are a member of.



Call history for Group calls in Presentity iOS.



Call history for Group calls in WonderPhone for Mac

Gateway / Grupper / Redigera

Redigera

Företag: **Datatat AB**

Namn: Support

Beskrivning: 1

Gruppadress: 3036


Aktivt gruppläge: **Dagläge**

Gruppläge vid öppet: Testläge

Gruppläge vid stängt: Overflow direkt

E-post: erik@datatal.se

Recipient for voicemail left to Group (voice file will be included in e-mail) edited in Admital.

 **Support**

Dagläge

Översikt Medlemmar Lägen Schema **Detaljer** Meddelande Historik

▼ Detaljer

Adress: 3036

Medlemmar: 16

Ringläge: Medlemsprioritet

Gruppläge öppet enligt schema: Testläge


Gruppläge stängt enligt schema: Overflow direkt

Grupp suffix: 3

Röstbrevlådemottagare: erik@datatal.se

Ändra

Recipient for voicemail left to Group (voice file will be included in e-mail) edited in new Presentity web.





 **Support**

Dagläge





Översikt Medlemmar Lägen Schema Detaljer Meddelande **Historik**

Ala Missade Besvarade 1 (1 / 0)

Den 26 Augusti - Torsdag

 Erik Kalström - 0709240401 
Väntetid 5 sekunder
Besvarat av
Samtalstid 1 sekund 15:42:53  

Den 29 Juni - Tisdag 9 (0 / 9)

 Erik Kalström - 0709240401 
Väntetid 11 sekunder 12:12:33  

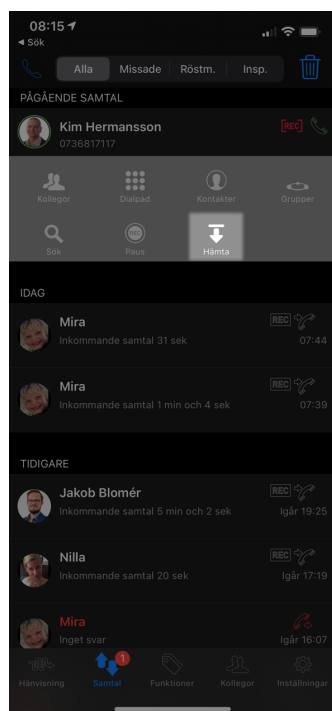
Call history for a Group viewed in new Presentity web.

To avoid members of a Group calling the same “Missed call”, a member can Reserve a call before calling. If two members are trying to reserve the same call at the same time, the member who reserves it first will succeed. The second member will be notified about unsuccessful reservation attempt.

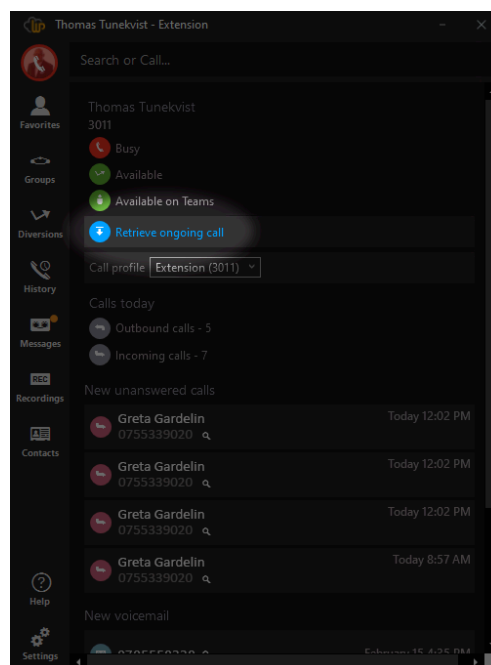
Group call management	Gateway	IPO	A400
COMPATIBILITY	Yes	No	No

Move call between your terminals

You now have the option to move an active call to another of your terminals e.g., you might want to move a call from your WonderPhone client to your mobile. This is easily done with just a click on the terminal you want to move the call to.



Move a call to your mobile device.



Move a call to your WonderPhone client

Moving a call is supported by almost all UI's (as long as the call is being routed through Datatal Gateway), see example list below:

From	To	Supported
Wonderphone Std Win	Any terminal	Yes
Mobile (MEX)	Any terminal	Yes
Mobile (Access number)	Any terminal	Yes
Mobile	Any terminal	No
Presentity App for Teams	Any terminal	No ¹
Desk phone	Any terminal	Yes

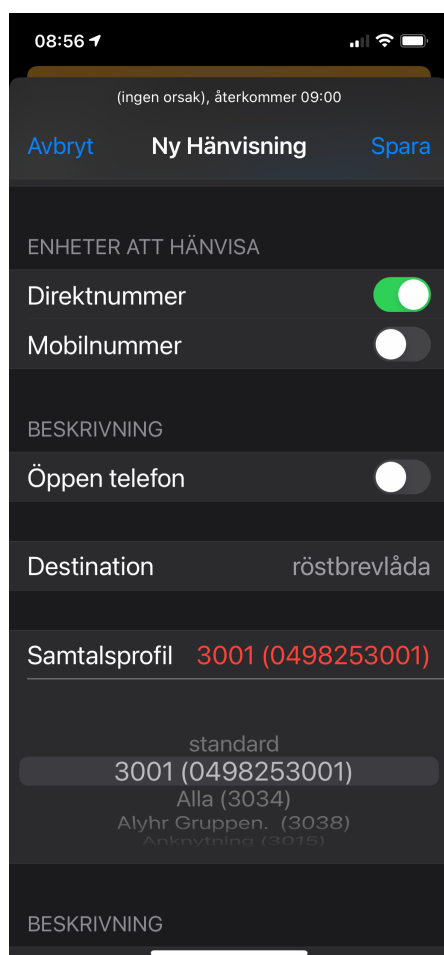
¹ Will be implemented in post-release update

Clients with graphical interface have a "Retrieve"-button, devices without graphical interface may use a user-defined short code e.g., calling "*59#". The main requirement is that the call leg that is being moved is owned by Datatal Gateway.

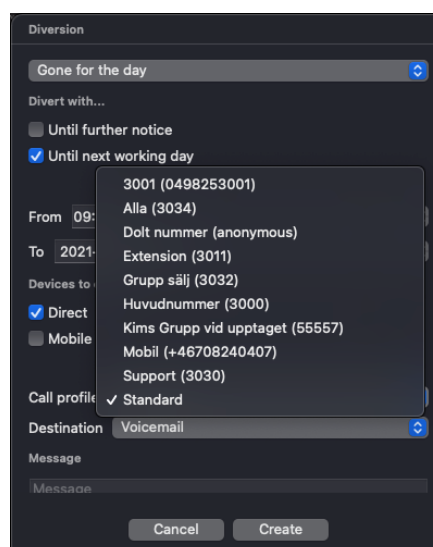
Move call	Gateway	IPO	A400
COMPATIBILITY	Yes	No	No

Call profile for a diversion

With the release of Flexi 2021.1 you now have the option to select a certain Call profile that will be active for as long as the diversion is ongoing. This means that you could configure your PSTN-number to be the normal ANI when making outbound calls using your mobile and when being diverted with reason “Vacation” you could automatically show your real mobile number instead.



Overriding the standard Call profile in Presentity iOS for as long as the diversion is active.



Overriding the standard Call Profile in WonderPhone Basic for Mac for as long as the diversion is active.

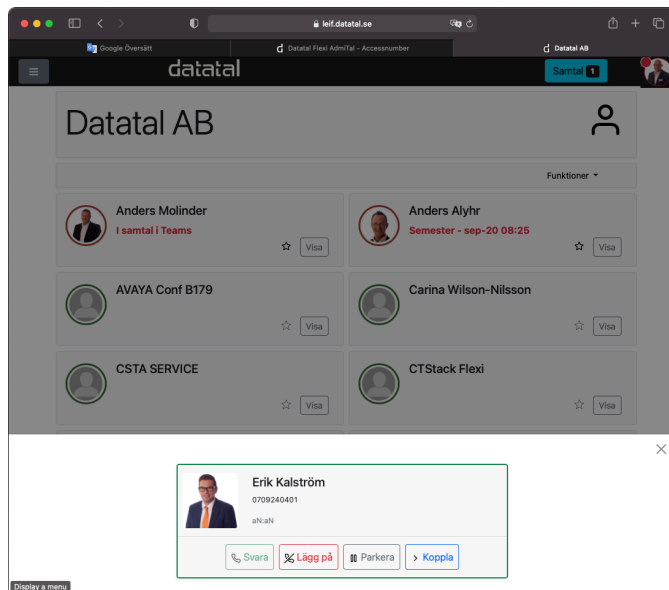
By selecting the default option “Standard”, the diversion will not override the Call profile that is normally used for outbound calls. This feature is also implemented when diversions are made by using any defined Hotkeys.

Call profile for Diversions	Gateway	IPO	A400
COMPATIBILITY	Yes	No	No

Call handling in new Presentity web

Within the new Presentity web (formerly called Umbrella web) you now have basic call handling functionality such as Answer/Hang up, Park/Unpark, Call transfer etc. This

functionality is the equivalent of the call handling in WonderPhone Basic or Presentity App on iOS/Android.



Call handling in new Presentity web.

Call handling	Gateway	IPO	A400
COMPATIBILITY	Yes	No	No

Full context aware addressing

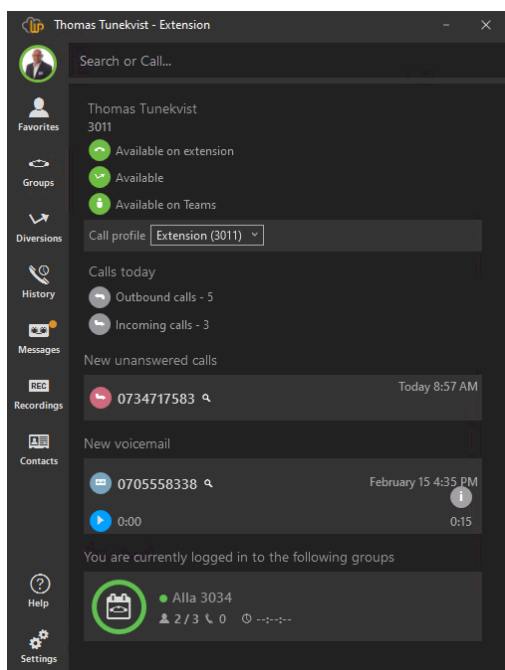
Flexi now utilizes a full context aware addressing scheme. This means that two companies can have the same address on a device/group/user without any risk of cross-addressing problems.

Ex: Company "A" and "B" each have a Group with the address "2500". If a user in company "B" wants to call the Group in company "A" he/she needs to dial the Group using its full PSTN number.

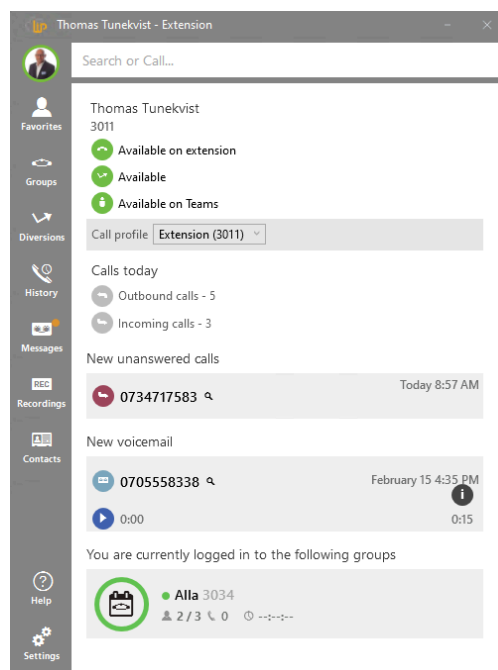
Context aware	Gateway	IPO	A400
COMPATIBILITY	Yes	Yes	Yes

Dark theme in WonderPhone Win

WonderPhone Basic/Standard Win now have a new and fresh darker theme. This can be selected in Settings/Theme. Any changes of the theme will be activated next time WonderPhone starts.



Dark theme in WonderPhone Win



Default theme in WonderPhone Win

Dark theme	Gateway	IPO	A400
COMPATIBILITY	Yes	Yes	No ¹

1: WonderPhone has not been tested on A400-system yet.

True Cloud license

A new type of license handling is introduced within this release, called “True Cloud license”. With this type of license all restrictions and limits are removed from within the license key. When running a system with “True Cloud license” the Datatal License Manager will snapshot the usage of the system several times a day and report to Datatal, which then will be the basis for invoicing. For more information about “True Cloud license” please contact Datatal Sales at sales@datatal.se or [+46498253000](tel:+46498253000).

True Cloud license	Gateway	IPO	A400
COMPATIBILITY	Yes	Yes	Yes

Demo license

Within Admtal licensing assignment page you can activate demo of selected features for 30 days, this can be done three (3) times for each feature. This is particularly useful when

setting up a new Company/Customer or when letting a customer try a certain feature for a limited time without any extra charge.

Demo license	Gateway	IPO	A400
COMPATIBILITY	Yes	Yes	Yes

New Presentity web facelift

The new Presentity web (formerly called Umbrella web) has gotten a refresh of its user interface based on Bootstrap theme.

Presentity web	Gateway	IPO	A400
COMPATIBILITY	Yes	No	No

Statistics web facelift

The Statistics web has gotten a refresh of its user interface based on Bootstrap theme.

Statistics web	Gateway	IPO	A400
COMPATIBILITY	Yes	Yes	Yes

Corrections

Each release of the communication platform Datatal Flexi also contains corrections which can be performance enhancements and bug fixes. This release contains the following corrections:

Id	Description
0	No corrections in this release